

#### Technology Leadership: Business Intelligence

#### Panelists:

**Heather Crawford –** Director Business Intelligence, Fosters Wine Estates

Mark Tobin - Director of Business Intelligence, Chateau Ste. Michelle

**Sue Tamburelli -** Manager of Sales Operations, Francis Ford Coppola

Moderator:

Herbert Klein - Industry Lead Consumer Products, Oracle



### A GREAT INTERNATIONAL DRINKS COMPANY



7000

people

48

sites

238

products

117m

cases of beer

(9L equivalent)

38.7m

cases of wine (9L equivalent)

\$4,372m

net sales revenue

**23** 

wineries

27

wine regions

15,021 na vineyard holdings



## STRONG REGIONAL BUSINESSES

	Americas	Europe, Middle East, Africa	Australia, Asia Pacific
People	1,480	190	5,330
Net sales	\$985m	\$444m	\$2,xxx
Volume (91 case)	23.3m	11.3m	121.6m
Vineyards	3374ha	115ha	11,532ha
Wineries	8		14
Breweries	-	-	6

### STRONG REGIONAL BUSINESSES AMERICAS



People Regional HQ

Wineries Vineyard Holdings

**Net Sales Revenue** 

- Beer, Cider & Spirits

- Wine

Volume (9 litre cases)

- Beer, Cider & Spirits

- Wine

1,480 Napa

8

3374(ha)

\$984.6m

6.3m

978.3m

23.3m

**5.3m** 





# A LEADING BRAND PORTFOLIO 238

Individual products across international and regional beer, wine, spirits and non-alcohol brands































### A RICH AND DIVERSE HISTORY

**1843:** Lindemans established in the Hunter Valley

1844: Penfold's Wines established by Dr Cristopher Rawson Penfold in Adelaide

1854: Victoria Bitter first brewed in East Melbourne

**1876:** Beringer Brothers Winery established in California's Napa Valley

1876: Mildara Wines began in Sunraysia

1888: Foster's Lager first brewed in Sydney Australia

1907: Foster's amalgamates with five other breweries to create Carlton and United Breweries

1919: Crown Lager first brewed for Australian diplomatic corps.

1966: Wolf Blass winery established in Australia's Barossa

1971: Yellowglen vineyard established

1974: Chateau StJean founded in Sonoma County, California

1975: St Clement vineyards established in Napa Valley, California

**1975:** Carlton and United Breweries acquires Tooth & Co in Sydney

1985: Penfolds Wine Group acquires Wynns, Seaview, Killawarra

1991: Mildara Blass created

1991: Penfolds Wines renamed Southcorp Limited

1996: Foster's enters wine through Mildara Blass acquisition

**2000:** Foster's acquires Beringer Wine Estates

2005: Foster's acquires Southcorp Limited



#### **Company Overview -**



- An Altria company
- Founded in 1934
- Headquartered in Woodinville, WA
- Producers of Chateau Ste. Michelle, Columbia Crest, Domaine Ste. Michelle, Red Diamond, Villa Mt Eden, Stag's Leap Wine Cellars and others
- Partnerships with Antinori, Haras De Pirque, Nicolas Feuillatte, Ernst Loosen
- Over 6M cases in 2008; approx 900 employees







## Company Overview: Francis Ford Coppola Presents

- Privately Held: Headquarters located in Napa
- Winery located in Geyserville, CA
- Our Wines:

**Coppola Diamond Collection** 

Rosso & Bianco

Sofia

Director's

Director's Cut

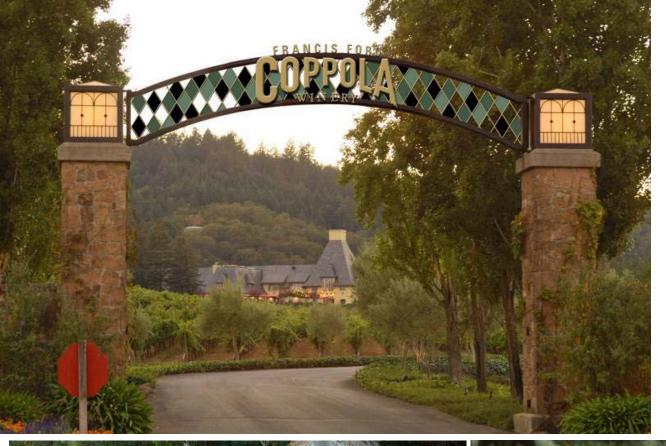
Votre Santé

**FC Reserve Wines** 









WINE

FOOD

**ADVENTURE** 





#### Business Intelligence – What is it?

"Business Intelligence (BI) refers to skills, technologies, applications and practices used to help a business acquire a better understanding of its commercial context"

Business intelligence often aims to support better decision making:

- Improved consumer insights that can be leveraged to profitably meet consumer needs
- Improved category and customer insights that can be used to improve in-store performance
- Operational insights in areas of procurement, logistics, manufacturing and asset management.



#### **Key Industry Drivers Impacting BI**

Exponential increase in availability of internal & external data



- Customers & Consumers have better information & analytics
- New, low cost consumer communications yield valuable information about preferences, buying & consumption behavior
- Tough global economy need to spend marketing & promotion dollars smarter
- Shifting consumer trends growth of both premium & value
- Requirements from the business to not just predict demand but to shape and influence it.

